

Important Notice

Identify registered SMS sender IDs from HTHK and beware of phishing SMS texts

The consumer brands of Hutchison Telecom Hong Kong (HTHK), 3HK and 3SUPREME, have registered under the SMS Sender Registration Scheme. According to this scheme, all SMS messages sent by HTHK carry the following sender IDs and will only link to the official websites of 3 Hong Kong (www.three.com.hk) and 3SUPREME (www.3supreme.vip):

#3HK	#3HKBill	#3HKRoam	#3HKOTP
#3SUPREMEVIP	#3SUPREMEPW	#SUPREMEVIP	#SUPREMEPW

We urge the public to stay vigilant against phishing SMS messages that lure customers into revealing personal data. Do not respond to any suspicious texts nor reply to any scam messages, especially when asked to provide important personal data such as credit card numbers and identification document numbers.

For enquiries about the fraudulent SMS sender IDs and SMS texts, please contact us:

3 Hong Kong

Email: cs.mobile@three.com.hk

Customer Service Support: [3iChat](#)

3SUPREME

Email: cs@3supreme.vip

Hotline: 3166 8866

Hutchison Telecom Hong Kong

10 June 2025

